PRODUCT INFORMATION GUIDE

RO Membranes, Pumps and Water Treatment Spare Parts in the UAE

Aqua Best supplies RO membranes and pumps, together with industrial filter vessels and valves. Use the installed equipment details to request compatible parts. Availability, the proposed component and any installation or service work are confirmed in a quotation.

QUOTATION ONLY

Supply, installation and service requirements are reviewed for your location and equipment.

Industrial filter vessels and valves

Component	Useful identification details
Filter vessel	Label, dimensions, connections, operating limits and media duty.
Manual or automatic valve	Body and controller codes, port size, process and actuation.
RO membrane	Element code, housing, plant configuration and water information.
RO pump	Pump and motor nameplates, power, connections and required duty.

RO membranes: identify the installed element

Send the membrane manufacturer, full model or element code and a clear label photo. Include the plant or purifier model, membrane housing details, number of elements and incoming-water information. A nominal GPD capacity or a similar appearance does not establish interchangeability.

State whether you need parts supply, a proposed alternative or a replacement-service assessment. Ask the proposal to identify the offered element and its documented operating requirements. For a home purifier, record the cartridge and membrane stages separately.

RO pumps: use the nameplate and duty

For a pump enquiry, include the manufacturer and model, nameplate photos, motor and power information, required operating duty and connection details. Identify the RO system it serves and whether the request is for a complete pump or a particular replacement component.

Describe any observed fault and previous work when requesting a service assessment. The selected replacement must suit the equipment and manufacturer requirements. A chemical dosing pump has a different role from an RO feed or high-pressure pump; identify the duty before comparing parts.

Installation and handover checklist

• Share the existing housing, cartridge or component model and clear label photographs.

• Confirm dimensions, connections, operating duty and compatibility before selecting replacements.

• Ask the quotation to identify each supplied part, any installation work and the future replacement requirements.

Common product questions

Does the parts quotation include installation or repair?

Ask for the requested work to be listed separately. Parts supply, installation, fault assessment, testing and commissioning have different scopes; the written quotation confirms the included tasks.

Do you publish fixed spare-part prices or stock quantities?

Pricing is quotation only. Exact part codes, quantity, compatibility, availability and any delivery or installation work are reviewed before a proposal is issued.

Quotation, installation & after-sales support

Pricing	Quotation only. The written proposal identifies the equipment and included work.
AMC / servicing	Ask for an equipment-specific maintenance scope, consumables, exclusions and visit arrangements.
Warranty	Request the written warranty for the selected model, with coverage, exclusions and claim procedure.

Before requesting a quotation

Send your UAE location, intended use, water information, required flow or daily output, and photos of the installation space. For replacement parts, include the existing model and component labels.

Published ratings describe the listed equipment or configuration. Actual performance depends on feed water and operating conditions. Confirm the exact model, current specifications and manufacturer documentation in the quotation.

CHAT WITH AQUA BEST ON WHATSAPP

Scan or tap to WhatsApp

+971 52 992 0566

Ask about this product, send installation photos or request a quotation.

Open WhatsApp chat

info@aquabestuae.com

Deira, Dubai, United Arab Emirates

VIEW THE PRODUCT ONLINE

https://aquabestuae.com/water-treatment-spare-parts-uae.html

ANNUAL MAINTENANCE CONTRACT

AMC coverage and terms

AQUA BEST WATER TREATMENT EQUIPMENT TRADING LLC

The AMC applies only to the water treatment system and service location identified in the customer's quotation or contract. It is valid for 12 months from the agreed start date. The number and timing of service visits, included consumables, and contract price are as stated in the quotation.

Equipment-specific maintenance

For softeners, media filters, UV units, chillers, commercial RO plants, and industrial systems, the visit frequency and included replacements must be listed separately in the site-specific quotation.

Scheduled service

During a scheduled visit, Aqua Best will inspect the covered system, check for visible leaks and operating issues, and replace only the consumables specified in the contract. Service scope depends on the system model, installed configuration, and access to the equipment.

Terms and conditions

1. The AMC covers only the visits, consumables, and work expressly stated in the quotation or signed contract.

2. Additional cartridges, media, resin, membranes, UV lamps, electrical parts, pumps, repairs, and modifications are charged separately unless specifically included.

3. Aqua Best will explain any additional recommended work and obtain the customer's approval before carrying out chargeable work.

4. The customer must provide safe access to the equipment and ensure that the required water and electrical supplies are available during the visit.

5. Service visits are arranged by appointment. If access is unavailable at the agreed time, the visit must be rescheduled subject to appointment availability.

6. The AMC does not cover damage caused by misuse, unauthorised repair, abnormal water conditions, power fluctuations, external leaks, or other causes outside the listed service scope.

7. The AMC price, payment schedule, and VAT treatment are as stated in the quotation.

8. The AMC applies to the equipment and service address recorded in the contract. Changes to the equipment or location may require a revised quotation.

9. Any warranty on replaced parts is subject to the applicable manufacturer or supplier warranty.

10. Renewal, cancellation, emergency callouts, and response times are governed by the terms stated in the quotation or signed contract.

Pricing is quotation only. Product warranty terms are confirmed separately.

Read AMC coverage and service terms online

Ask about AMC on WhatsApp: +971 52 992 0566