PRODUCT FAMILY GUIDE

Copper Silver Ionization Water Treatment in UAE

Controlled copper and silver ions to help manage microorganisms in hospitals, hotels, commercial buildings, pools and other water systems.

QUOTATION ONLY

Supply, installation and service requirements are reviewed for your location and equipment.



Equipment illustration. Final model and configuration are confirmed in the quotation.

How the system works

Water chemistry / Flow rate / System size / Temperature / Ion concentration / Water consumption / Pipework configuration

Before installation we look at

Water system size / Flow rate / Hot and cold water distribution / Existing treatment equipment / Water quality / Installation location / Electrical requirements / Monitoring and maintenance needs

Maintenance and monitoring

Like any water-treatment system, CSI equipment needs regular inspection and monitoring. The recommended schedule depends on the equipment, water quality and application.

What is copper silver ionization?

Copper silver ionization (CSI) introduces copper and silver ions into water in controlled concentrations. These ions can interact with microorganisms and help control bacterial growth in suitable water systems. The technology is especially linked with managing Legionella and other microorganisms in building water systems.

CSI works best as part of a broader water-management strategy, combined with other treatment and monitoring methods depending on the application. Aqua Best provides CSI solutions across Dubai and the UAE, and our team can help you select a system based on your water system, flow needs and application.

Installation and handover checklist

• Describe the application, existing equipment and treatment duty for review.

• Provide component labels and the available installation, electrical and connection details.

• Confirm compatible components, commissioning work and operating and maintenance documentation in the proposal.

Common product questions

How much does a CSI system cost?

It depends on capacity, water flow, building size, equipment configuration and installation needs. Contact us for a quotation based on your application.

What should a CSI equipment quotation specify?

Request the exact controller and electrode configuration, installation connections, commissioning scope and manufacturer monitoring instructions. Confirm suitability for the stated application with the responsible water-management professionals.

Quotation, installation & after-sales support

Pricing	Quotation only. The written proposal identifies the equipment and included work.
AMC / servicing	Ask for an equipment-specific maintenance scope, consumables, exclusions and visit arrangements.
Warranty	Request the written warranty for the selected model, with coverage, exclusions and claim procedure.

Before requesting a quotation

Send your UAE location, intended use, water information, required flow or daily output, and photos of the installation space. For replacement parts, include the existing model and component labels.

Published ratings describe the listed equipment or configuration. Actual performance depends on feed water and operating conditions. Confirm the exact model, current specifications and manufacturer documentation in the quotation.

CHAT WITH AQUA BEST ON WHATSAPP

Scan or tap to WhatsApp

+971 52 992 0566

Ask about this product, send installation photos or request a quotation.

Open WhatsApp chat

info@aquabestuae.com

Deira, Dubai, United Arab Emirates

VIEW THE PRODUCT ONLINE

https://aquabestuae.com/product-copper-silver-ionization.html

ANNUAL MAINTENANCE CONTRACT

AMC coverage and terms

AQUA BEST WATER TREATMENT EQUIPMENT TRADING LLC

The AMC applies only to the water treatment system and service location identified in the customer's quotation or contract. It is valid for 12 months from the agreed start date. The number and timing of service visits, included consumables, and contract price are as stated in the quotation.

Equipment-specific maintenance

For softeners, media filters, UV units, chillers, commercial RO plants, and industrial systems, the visit frequency and included replacements must be listed separately in the site-specific quotation.

Scheduled service

During a scheduled visit, Aqua Best will inspect the covered system, check for visible leaks and operating issues, and replace only the consumables specified in the contract. Service scope depends on the system model, installed configuration, and access to the equipment.

Terms and conditions

1. The AMC covers only the visits, consumables, and work expressly stated in the quotation or signed contract.

2. Additional cartridges, media, resin, membranes, UV lamps, electrical parts, pumps, repairs, and modifications are charged separately unless specifically included.

3. Aqua Best will explain any additional recommended work and obtain the customer's approval before carrying out chargeable work.

4. The customer must provide safe access to the equipment and ensure that the required water and electrical supplies are available during the visit.

5. Service visits are arranged by appointment. If access is unavailable at the agreed time, the visit must be rescheduled subject to appointment availability.

6. The AMC does not cover damage caused by misuse, unauthorised repair, abnormal water conditions, power fluctuations, external leaks, or other causes outside the listed service scope.

7. The AMC price, payment schedule, and VAT treatment are as stated in the quotation.

8. The AMC applies to the equipment and service address recorded in the contract. Changes to the equipment or location may require a revised quotation.

9. Any warranty on replaced parts is subject to the applicable manufacturer or supplier warranty.

10. Renewal, cancellation, emergency callouts, and response times are governed by the terms stated in the quotation or signed contract.

Pricing is quotation only. Product warranty terms are confirmed separately.

Read AMC coverage and service terms online

Ask about AMC on WhatsApp: +971 52 992 0566