MANUFACTURER-REFERENCED PRODUCT INFORMATION

Clack WS2 EE Softener Valve

WS2EE softener-control enquiry only. The supplied model, label and specifications must be confirmed before quotation or ordering.



This WS2EE entry is available for enquiries while the supplied valve is being confirmed. Send a clear valve/body label, controller label and installation photographs so we can identify the exact assembly.

Official Clack WS2EE family reference photo. Supplied model awaiting confirmation.

Model and specification confirmation

Status	Enquiry only - supplied model and specifications awaiting confirmation.
Identification	Full valve/body part number, controller label and serial number.
Connections	Clear inlet/outlet, drain, brine and vessel-mounting details, where applicable.
Operating duty	Required service flow, available backwash flow and water/site information.
Before ordering	The exact model, specifications, compatibility and included accessories require written confirmation.

The manufacturer sheet is a family reference and does not confirm the valve to be supplied.

Clack family reference sheet - form 2811, dated 23 October 2023

Scan or tap to WhatsApp

+971 52 992 0566

Send the valve label, site location and required supply or service scope.

Sales@aquabestuae.com

View this range or product online

SELECTION AND SCOPE

Match the complete installation

Send the existing valve/body and controller labels, serial number, connection photographs and vessel details. Include the filter media or softener resin, water information, required service flow and available backwash flow.

Identify the required quantity, UAE location and supply-only, replacement, installation or servicing work. Exact piston, injector, drain control, meter, fittings and accessories are confirmed in your quotation.

The filter and softener pages describe application configurations of the same manufacturer family. They do not assign a new manufacturer part number.

Reference documents

Sources checked 7 November 2026. Match the exact supplied assembly to its manufacturer documentation.

Clack family reference sheet

Request the applicable technical manual from AquaBest

Quotation and servicing

Quotation only. Availability, included work, charges and any warranty are confirmed before ordering. Valve maintenance and parts are covered only where specifically included in your contract.

ANNUAL MAINTENANCE CONTRACT

AMC coverage and service scope

AQUA BEST WATER TREATMENT EQUIPMENT TRADING LLC

The AMC applies only to the water treatment system and service location identified in the customer's quotation or contract. It is valid for 12 months from the agreed start date. The number and timing of service visits, included consumables, and contract price are as stated in the quotation.

Domestic RO plans

Covered system	Scheduled visits	Included replacements
6-stage RO	4 scheduled visits over 12 months	Each visit includes replacement of the PP sediment, GAC, and CTO cartridges, where fitted. No additional replacement specified.
7-stage RO with UV	4 scheduled visits over 12 months	Each visit includes replacement of the PP sediment, GAC, and CTO cartridges, where fitted. 1 UV lamp replacement during the 12-month contract.
8-stage RO	4 scheduled visits over 12 months	Each visit includes replacement of the PP sediment, GAC, and CTO cartridges, where fitted. 1 alkaline cartridge replacement and 1 UV lamp replacement during the 12-month contract.

Other cartridges, membranes, pumps, UV components, and parts are excluded unless listed in the quotation.

Service specifications

During a scheduled visit, Aqua Best will inspect the covered system, check for visible leaks and operating issues, and replace only the consumables specified in the contract. Service scope depends on the system model, installed configuration, and access to the equipment.

For softeners, media filters, UV units, chillers, commercial RO plants, and industrial systems, the visit frequency and included replacements must be listed separately in the site-specific quotation.

A valve purchase does not itself create AMC coverage. Valve parts, repairs and treatment-system servicing are included only when expressly listed in the customer quotation or signed contract.

ANNUAL MAINTENANCE CONTRACT

Terms and conditions

1. The AMC covers only the visits, consumables, and work expressly stated in the quotation or signed contract.

2. Additional cartridges, media, resin, membranes, UV lamps, electrical parts, pumps, repairs, and modifications are charged separately unless specifically included.

3. Aqua Best will explain any additional recommended work and obtain the customer's approval before carrying out chargeable work.

4. The customer must provide safe access to the equipment and ensure that the required water and electrical supplies are available during the visit.

5. Service visits are arranged by appointment. If access is unavailable at the agreed time, the visit must be rescheduled subject to appointment availability.

6. The AMC does not cover damage caused by misuse, unauthorised repair, abnormal water conditions, power fluctuations, external leaks, or other causes outside the listed service scope.

7. The AMC price, payment schedule, and VAT treatment are as stated in the quotation.

8. The AMC applies to the equipment and service address recorded in the contract. Changes to the equipment or location may require a revised quotation.

9. Any warranty on replaced parts is subject to the applicable manufacturer or supplier warranty.

10. Renewal, cancellation, emergency callouts, and response times are governed by the terms stated in the quotation or signed contract.

Pricing and warranty

Quotation only. Product warranty terms are confirmed separately from the 12-month AMC. No additional warranty period or response time is implied.

Read the confirmed AMC terms online

Contact Sales@aquabestuae.com