MANUFACTURER-REFERENCED PRODUCT INFORMATION

Clack Automatic Valves

Explore WS1TC, WS1EI Twin Alternating, WS1.5 EI and WS2 EE filter and softener controls. Manufacturer specifications, model selection and quotation enquiries.

Application entry	Product information
Clack WS1TC Filter Valve	View details
Clack WS1TC Softener Valve	View details
Clack WS1EI Twin Alternating Softener Valve	View details
Clack WS1.5 EI Filter Valve	View details
Clack WS2 EE Softener Valve (enquiry only)	View details
Clack WS1.5 EI Softener Valve	View details
Clack WS2 EE Filter Valve (enquiry only)	View details

Seven application entries cover four valve families. Filter and softener entries identify application configurations, not separate manufacturer part numbers.

Scan or tap to WhatsApp

+971 52 992 0566

Send the valve label, site location and required supply or service scope.

Sales@aquabestuae.com

View this range or product online

MANUFACTURER REFERENCES

Confirm the selected assembly

The two WS2EE entries are enquiry only. The supplied valve label, model and specifications require confirmation before quotation or ordering.

WS1TC

Clack form 2618, dated 13 February 2025.

Official manufacturer reference sheet

WS1EI Twin Alternating

Clack form 2985, dated 14 February 2025.

Official manufacturer reference sheet

WS1.5EI

Clack form 2619, dated 9 April 2024.

Official manufacturer reference sheet

WS2EE - enquiry only

Clack form 2811, dated 23 October 2023. Manufacturer family reference only; supplied valve unconfirmed.

Official manufacturer reference sheet

Select using the valve label, connection details, vessel and media/resin arrangement, required service duty and available backwash flow. Confirm the proposed assembly and included accessories in the quotation.

ANNUAL MAINTENANCE CONTRACT

AMC coverage and service scope

AQUA BEST WATER TREATMENT EQUIPMENT TRADING LLC

The AMC applies only to the water treatment system and service location identified in the customer's quotation or contract. It is valid for 12 months from the agreed start date. The number and timing of service visits, included consumables, and contract price are as stated in the quotation.

Domestic RO plans

Covered system	Scheduled visits	Included replacements
6-stage RO	4 scheduled visits over 12 months	Each visit includes replacement of the PP sediment, GAC, and CTO cartridges, where fitted. No additional replacement specified.
7-stage RO with UV	4 scheduled visits over 12 months	Each visit includes replacement of the PP sediment, GAC, and CTO cartridges, where fitted. 1 UV lamp replacement during the 12-month contract.
8-stage RO	4 scheduled visits over 12 months	Each visit includes replacement of the PP sediment, GAC, and CTO cartridges, where fitted. 1 alkaline cartridge replacement and 1 UV lamp replacement during the 12-month contract.

Other cartridges, membranes, pumps, UV components, and parts are excluded unless listed in the quotation.

Service specifications

During a scheduled visit, Aqua Best will inspect the covered system, check for visible leaks and operating issues, and replace only the consumables specified in the contract. Service scope depends on the system model, installed configuration, and access to the equipment.

For softeners, media filters, UV units, chillers, commercial RO plants, and industrial systems, the visit frequency and included replacements must be listed separately in the site-specific quotation.

A valve purchase does not itself create AMC coverage. Valve parts, repairs and treatment-system servicing are included only when expressly listed in the customer quotation or signed contract.

ANNUAL MAINTENANCE CONTRACT

Terms and conditions

1. The AMC covers only the visits, consumables, and work expressly stated in the quotation or signed contract.

2. Additional cartridges, media, resin, membranes, UV lamps, electrical parts, pumps, repairs, and modifications are charged separately unless specifically included.

3. Aqua Best will explain any additional recommended work and obtain the customer's approval before carrying out chargeable work.

4. The customer must provide safe access to the equipment and ensure that the required water and electrical supplies are available during the visit.

5. Service visits are arranged by appointment. If access is unavailable at the agreed time, the visit must be rescheduled subject to appointment availability.

6. The AMC does not cover damage caused by misuse, unauthorised repair, abnormal water conditions, power fluctuations, external leaks, or other causes outside the listed service scope.

7. The AMC price, payment schedule, and VAT treatment are as stated in the quotation.

8. The AMC applies to the equipment and service address recorded in the contract. Changes to the equipment or location may require a revised quotation.

9. Any warranty on replaced parts is subject to the applicable manufacturer or supplier warranty.

10. Renewal, cancellation, emergency callouts, and response times are governed by the terms stated in the quotation or signed contract.

Pricing and warranty

Quotation only. Product warranty terms are confirmed separately from the 12-month AMC. No additional warranty period or response time is implied.

Read the confirmed AMC terms online

Contact Sales@aquabestuae.com